

Christine A. Brugman

MSCCN Applicant Liaison, Corporate Accounts



Christine Brugman is an experienced Professional Development Manager, Recruiting Specialist, and United States Air Force spouse who helps managers, staffed employees, and job candidates recognize and achieve their occupational goals and career potential. She holds an undergraduate degree in Business Management, a graduate degree in Organizational Management, and a Graduate Certificate in Human Resources Management.

Christine spent three years overseas volunteering her time coaching and mentoring local military spouses and newcomers, and proudly worked as a Management Consultant Volunteer for NATO where she worked with the training branch to facilitate and author an executive management workshop for both civilian and military personnel concentrating on the installation's unique business and recruiting objectives. Christine joined the MSCCN team in January 2009 as the European Applicant and Installations' Liaison Volunteer for Resume and Job Search Assistance, and accepted the role as the MSCCN Applicant Liaison for Corporate Accounts in January 2010.

Prior to moving overseas, Christine spent eleven (11) years as a Call Center Operations Manager. Most recently, she served as the Member Services Manager for a local credit union in Florida where she directed all operational, training, and development activities within the Member Services branch, served as a Consultant to Senior Management in areas of Customer Service Outsourcing, Call Center Development, and Call Center Operations Management, and assisted employees requiring performance development to assure viable career paths. In addition, she assumed the role of the Training/Development Management liaison and Project Manager for all branch locations during the organization's transition to a new and improved online banking platform; developed, authored and trained on improved recruiting and Behavioral Interviewing methods unique to the Retail Operations branch, and became actively involved with the organization's training team in cultivating and implementing a successful Career Development and Recognition Program for all credit union employees.

Christine has published articles in Blue Star Families, Army Wife Network, and the Military Spouse Employment Journal. She is also a proud member of the Colorado Springs Chamber Rising Professionals, Society for Human Resource Management (SHRM), American Management Association (AMA), National Association for Professional Women (NAPW), Armed Forces Communications and Electronics Association (AFCEA), and the University of Phoenix Alumni Association.

After a successful and rewarding career managing and developing employees, Christine continues and enjoys coaching other people on how to achieve the same success.